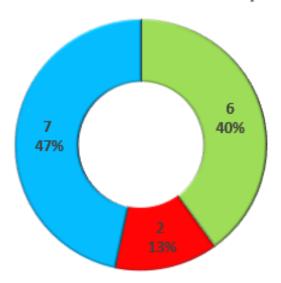


Performance Measures

Appendix 3 - Cabinet - Housing & Community Safety Performance Measures

Quarter 1 (1st April - 30th June) - 2023/24

Performance Measures Summary



Performance Key BRAG (Blue, Red, Amber, Green)

Not suitable for comparison 5% or more below target or previous years performance

Within 5% of target or previous years performance

On target I Achieved direction of travel

Well Being Objective 1 - Best Start In Life

1.

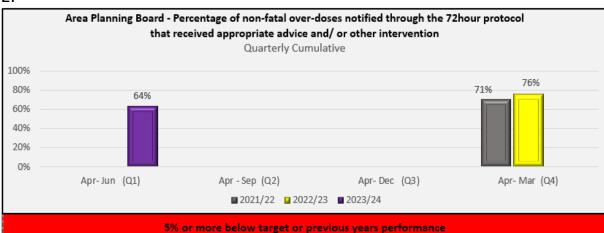


Community Safetys annual Crucial Crew event took place during Q1. 1501 pupils attended various safety related workshops during their time at the event. The Healthy Relationship workshop was delivered in partnership between 3 of our local specialist providers; Thrive Women's Aid, Calan DVS and Stori (formerly Hafan Cymru)

During Q2, Camau Training and Stori's Spectrum project will deliver age appropriate Healthy Relationship Lessons in school settings across the borough. We are on track to exceed last years total.

Well Being Objective 2 - All communities are thriving and sustainable

2.

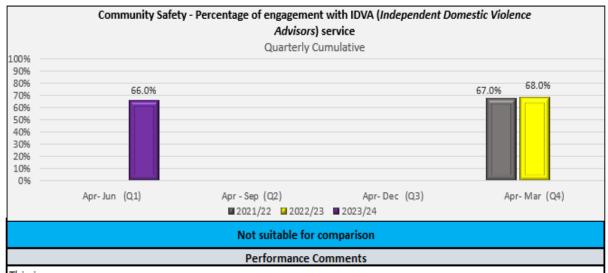


Performance Comments

The Target for the quarter is 76%. This is a new measure.

There were 47 non-fatal overdoses reported in for the region during quarter 1. 30 of those received a postiive intervention under the protocol. At the close of the quarter there were 8 cases still awaiting an update from providers, so this figure could well increase.

Breakdown of overdoses per area: NPT 12 and Swansea 35.



This is a new measure.

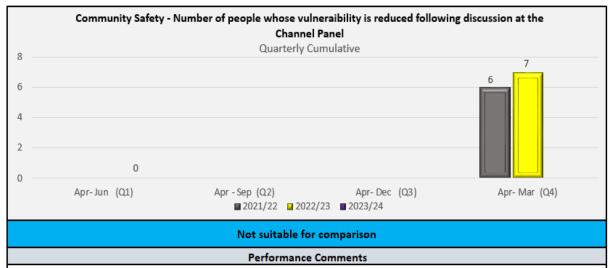
Engagement rates within the IDVA service remain consistent at around 65% to 70% in recent years, despite increasing demand and complexity of the cases referred into the service. We would define 'Engagement' as high risk domestic abuse victims meaningfully engaging with our support and proactive safety planning.

4.



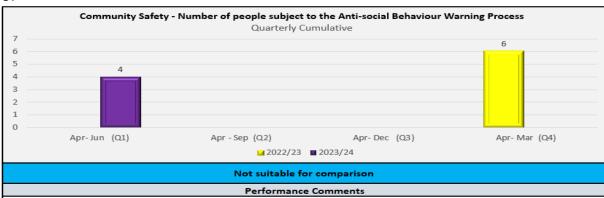
The target for the service is 30 new members a quarter/ 120 per year.

33 new members joined the scheme during Quarter 1. During this quarter we have promoted the scheme at various engagement events, via social media and our newsletters. Areas visited during the quarter were Sandfields, Glynneath, Cadoxton and Seven Sisters. During Q2 we will continue to promote the scheme at other areas across the borough, and also promote via our quarterly newsletter and social media pages. Total members to the scheme now stands at 1,461. The 21/22 influx was due to an issue with Dog Thefts, and lots of new people signed up for our newsletters and prevention packs.



There we no new referrals into Channel Panel during this quarter. There are ongoing cases being monitored by the panel, and those individuals of concern are being well supported by specialist intervention providers. Work continues in order to raise awareness of PREVENT, the panel itself and how / when to refer in. However, we do know that risk is very low in Neath Port Talbot, so low numbers into the panel are expected.

6.

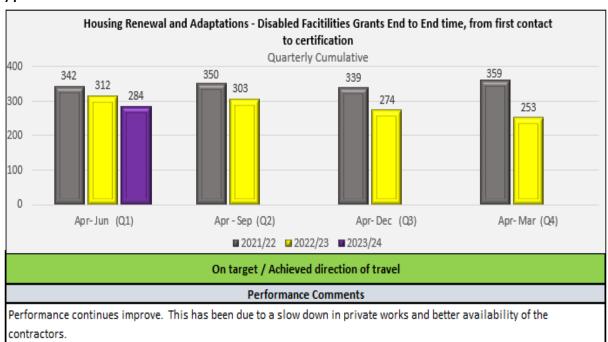


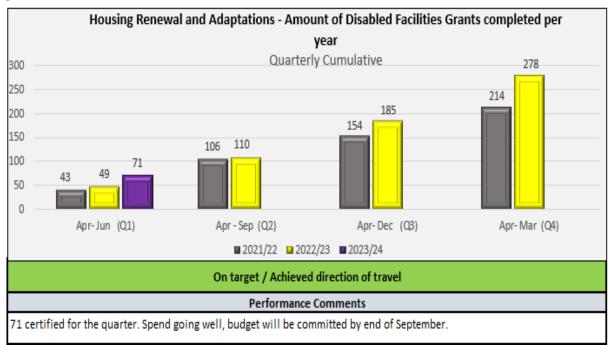
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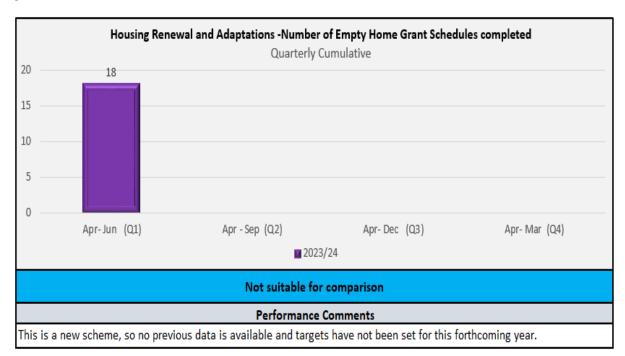
There are currently 3 young people on Stage 2 of the Anti-Social Behaviour process which means that they will have been reported to the Police more than 3 times in a matter of weeks. There is 1 young person on Stage 3 of the process.

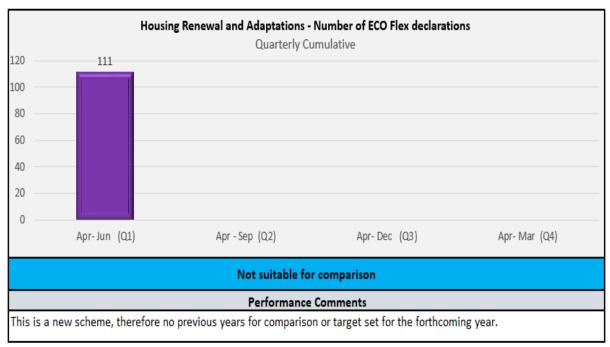
The Early Help Team within South Wales Police will have been in contact with the family from the first report to offer support and explain the consequences of further reports of anti-social behaviour being made. All the young people on Stages 2&3 will have been asked to engage with the Councils Youth Justice Team to address their behaviour. This engagement is voluntary on the young person's part, and it can be quite difficult to get them to work with support services. Cases are monitored by the Community Safety Team at monthly Case Management meetings.

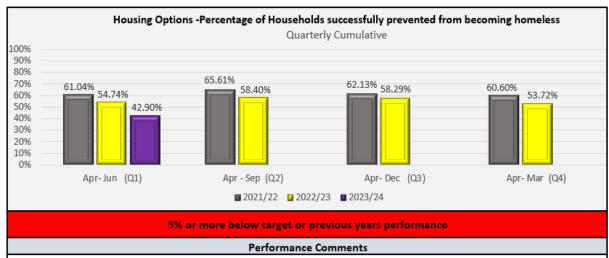
We only use the ASB (Anti-social Behaviour) process for young people, as the Safer NPT Partnership would use other ASB (Anti-social Behaviour) powers for adults.











Successful prevention has reduced recently with several factors influencing this. The implmentation of the Renting Homes Wales Act has seen many landlords leave the rental markert. When tenants are presenting following recipt of notice, the prevention work that would ordinarily apply is not possible as the landlords are selling or moving back into the home themselves. The cost of living element also impacts as particularly private sector properties can be in poor condition and have inefficient heating systems which make it unaffordable for many families.

12.



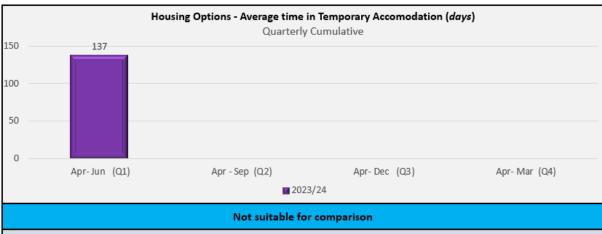
Broken down to 18 units owned by the Local Authority, 9 units (2 hostels) on long term lease, 42 individual properties leased from Registered Social Landlords. The number of leased units is increasing on an ongoing basis. This will enable more households to be moved out of hotels and have their own self contained property and facilities while work continues to source longer term properties. This work will continue for the coming months.

The backdated data is currently being compiled by the service's performance management officer. This will be available in coming weeks and all data will be added on a retrospective basis as soon as it is completed along with any relevant comments and comparisons.



The level of move on is subject to many elements such as area of choice, size of property and eligibility for each Registered Social landlords due to housing history. It is also subject to availability at any point in time. The number of move ons will be recorded for each quarter moving forward but figures will vary quarter by quarter for the reasons stated above.

14.



Performance Comments

As per other indicators, there is a requirement to reduce the time spent in Temporary Accommodation for any household. The Rapid rehousing plan focusses on this and it is clear what the LA needs to do in order to reach this point. Work has started to implement this plan and there are clear goals, however this will take time (5 year plan) to see an impact.

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